1	BEFORE THE						
2	ILLINOIS COMMERCE COMMISSION						
3							
4	AMEREN ILLINOIS COMPANY) DOCKET NO. d/b/a Ameren Illinois) 12-0089						
5))						
6	Verified petition for approval of) multi-year performance metrics)						
	pursuant to Section 16-108.5(f))						
7	and (f-5) of the Public Utilities) Act.						
8	,						
9	Monday, April 9, 2012						
10	Springfield, Illinois						
11	Met, pursuant to notice, at 11:00 a.m.						
12							
13	BEFORE:						
14	MR. JOHN ALBERS, Administrative Law Judge MR. J. STEPHEN YODER, Administrative Law Judge						
15	APPEARANCES:						
16	MR. EDWARD C. FITZHENRY Managing Associate General Counsel						
17	1901 Chouteau Avenue PO Box 66149 (M/C 1310)						
18	St. Louis, Missouri 63166-6149						
19	(Appearing on behalf of Ameren Illinois Company d/b/a Ameren						
20	Illinois)						
21	SULLIVAN REPORTING CO., by Carla J. Boehl, Reporter						
22	CSR #084-002710						

1	APPEARANCES: (Continued)
2	MR. CHRISTOPHER KENNEDY
	WHITT STURTEVANT LLP
3	PNC Plaza, 20th Floor
	155 East Broad Street
4	Columbus, Ohio 43215
5	(Appearing on behalf of Ameren
	Illinois Company d/b/a Ameren
6	Illinois)
7	MS. KRISTIN MUNSCH
_	MS. CHRISTIE HICKS
8	309 West Washington
J	Suite 800
9	Chicago, Illinois 60606
9	chicago, illinois 60606
10	(Appearing on behalf of the
	Citizens Utility Board)
11	
	MR. MICHAEL LANNON
12	MS. NICOLE LUCKEY
	Office of General Counsel
13	160 North LaSalle Street
	Suite C-800
14	Chicago, Illinois 60601
15	(Appearing via teleconference on
	behalf of staff witnesses of the
16	Illinois Commerce Commission)
	·
17	MR. JIM OLIVERO
	Office of General Counsel
18	527 East Capitol
	Springfield, Illinois 62701
19	opingifica, filinois 02,01
	(Appearing on behalf of staff
20	witnesses of the Illinois
20	Commerce Commission)
21	Commerce Commission)
21	
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22	

1	APPEARANCES: (Continued)
2	MR. JOHN B. COFFMAN JOHN B. COFFMAN, LLC
3	871 Tuxedo Boulevard
3	St. Louis, Missouri 63119-2044
4	be. Hours, missouri ouris 2044
	(Appearing on behalf of AARP)
5	MG MADEN I INGGON
_	MS. KAREN L. LUSSON
6	Senior Assistant Attorney General
-	Illinois Attorney General's Office
7	100 West Randolph, 11th Floor
_	Chicago, Illinois 60601
8	
9	(Appearing via teleconference on behalf of the People of the State of Illinois)
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1		I N D E X		
2	WIMNEGGEG	DIDEGE	anoa a	
3	WITNESSES	DIRECT	CROSS	
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- 1 PROCEEDINGS
- 2 JUDGE ALBERS: By the authority vested in me by
- 3 the Illinois Commerce Commission, I now call Docket
- 4 Number 12-0089. This docket was initiated by Ameren
- 5 Illinois Company d/b/a Ameren Illinois. The Company
- 6 seeks the approval of its multi-year performance
- 7 metrics pursuant to Section 16-108.5(f) and (f-5) of
- 8 the Public Utilities Act.
- 9 May I have the appearances for the
- 10 record, please?
- 11 MR. FITZHENRY: Yes, Your Honor. On behalf of
- 12 Ameren Illinois Company, petitioner, my name is Ed
- 13 Fitzhenry. My address is 1901 Chouteau Avenue, St.
- 14 Louis, Missouri 63103.
- 15 MR. KENNEDY: And I am Christopher Kennedy of
- 16 Whitt Sturtevant, L.L.P. Sturtevant is
- 17 S-T-U-R-T-E-V-A-N-T. 155 East Broad Street,
- 18 Columbus, Ohio 43215.
- 19 MR. COFFMAN: Appearing on behalf of AARP, I am
- 20 John B. Coffman, 871 Tuxedo Boulevard, St. Louis,
- 21 Missouri 63119.
- MR. OLIVERO: Appearing on behalf of the Staff

- 1 witnesses of the Illinois Commerce Commission, Jim
- 2 Olivero, Mike Lannon and Nicole Luckey who are in the
- 3 Chicago office.
- 4 MS. LUSSON: On behalf of the People of the
- 5 State of Illinois, Karen Lusson, L-U-S-S-O-N, 100
- 6 West Randolph, 11th Floor, Chicago, Illinois 60601.
- 7 MS. MUNSCH: On behalf of the Citizens Utility
- 8 Board, Kristin Munsch, M-U-N-S-C-H, and Christie
- 9 Hicks, 309 West Washington, Suite 800, Chicago,
- 10 Illinois 60606.
- 11 JUDGE ALBERS: Thank you. Let the record
- 12 reflect that there are no others wishing to enter an
- 13 appearance.
- 14 Any preliminary matters today? We
- 15 discussed the order of witnesses before going on the
- 16 record.
- 17 (No response.)
- 18 If there is nothing then, we will go
- 19 ahead and get started. Mr. Kennedy or Mr. Fitzhenry?
- MR. KENNEDY: Yes, the Company would like to
- 21 call Mr. Michael Abba.
- 22 JUDGE ALBERS: I will go ahead and swear

- 1 everybody who is in the room here.
- 2 (Whereupon the witnesses were
- 3 duly sworn by Judge Albers.)
- 4 MICHAEL ABBA
- 5 called as a witness on behalf of Ameren Illinois
- 6 Company, having been first duly sworn, was examined
- 7 and testified as follows:
- 8 DIRECT EXAMINATION
- 9 BY MR. KENNEDY:
- 10 Q. Mr. Abba, can you state your name and
- 11 business address for the record.
- 12 A. My name is Michael Abba. My business
- 13 address is 1800 West Main Street in Marion, Illinois
- 14 62959.
- 15 Q. And who are you employed by?
- 16 A. Ameren Illinois Company.
- 17 Q. And what's your current position?
- 18 A. I am currently Manager of our Smart Grid
- 19 Integration and System Improvement.
- 20 Q. Mr. Abba, for today's proceeding have you
- 21 prepared certain testimony to be submitted into the
- 22 record?

- 1 A. Yes, sir.
- Q. I would like to direct your attention to
- 3 what's been previously marked Ameren Exhibit 1.0 with
- 4 attachment Ameren Exhibit 1.1. This is the direct
- 5 testimony of Michael S. Abba with exhibit to the
- 6 direct testimony of Michael S. Abba. Do you
- 7 recognize those documents?
- 8 A. Yes, sir.
- 9 Q. Was this prepared by you or prepared under
- 10 your supervision?
- 11 A. Yes, sir.
- 12 Q. Do you have any corrections you would like
- 13 to make to that testimony today?
- 14 A. No, sir.
- 15 Q. I would also like to direct your attention
- 16 to what's been previously marked Ameren Exhibit 4.0,
- 17 rebuttal testimony of Michael S. Abba, with
- 18 attachments Ameren Exhibit 4.1, Ameren Exhibit 4.2.
- 19 Do you have that testimony in front of you as well,
- 20 Mr. Abba?
- 21 A. Yes, sir.
- 22 Q. And this is your rebuttal testimony?

- 1 A. Yes, sir.
- Q. And was this prepared by you or prepared
- 3 under your direction?
- 4 A. Yes, it was.
- 5 Q. And do you have any corrections to that
- 6 testimony today?
- 7 A. No, sir.
- Q. If I were to ask you the same questions for
- 9 both your direct and rebuttal testimony that are in
- 10 there today, would you have the same answers?
- 11 A. Yes, I would. Of course, the rebuttal
- 12 testimony does change the answers that are in the
- 13 original testimony, so.
- 14 MR. KENNEDY: Correct. With that, I would like
- 15 to offer Mr. Abba for cross examination if anyone has
- 16 any questions.
- 17 MR. OLIVERO: Actually, I just wanted to make
- 18 sure, is your mic on? Because I remember Ms. Rolando
- 19 told me. Is the green light on?
- 20 THE WITNESS: It is on. Yes, sir.
- 21 MR. OLIVERO: Thank you.
- MR. KENNEDY: Any other questions besides that?

1 MR. OLIVERO: She directed me to do that. JUDGE ALBERS: No one? 2 3 (No response.) 4 Okay. Any objection then to Mr. Abba's four exhibits? 5 MR. KENNEDY: I would like to move for the 6 admission of those exhibits and testimony. 7 JUDGE ALBERS: Hearing no objection, then 8 Ameren Exhibit 1.0, 1.1, 4.0, 4.1 and 4.2 are 9 10 admitted. 11 (Whereupon Ameren Exhibits Numbers 1.0, 1.1, 4.0, 4.1 and 12 13 4.2 were admitted into 14 evidence.) 15 JUDGE ALBERS: Thank you, sir. 16 (Witness excused.) 17 MR. KENNEDY: The Company would also then like 18 to call its next witness, Ms. Jacqueline Voiles. 19 20 21

22

- 1 JACQUELINE K. VOILES
- 2 called as a witness on behalf of Ameren Illinois
- 3 Company, having been first duly sworn, was examined
- 4 and testified as follows:
- 5 DIRECT EXAMINATION
- 6 BY MR. KENNEDY:
- 7 Q. Ms. Voiles, could you please state your
- 8 name and address for the record, please.
- 9 A. Jacqueline K. Voiles, V as in Victor,
- 10 O-I-L-E-S, 200 West Washington Street, Springfield,
- 11 Illinois 62701.
- 12 Q. And who is your current employer,
- 13 Ms. Voiles?
- 14 A. Ameren Illinois Company.
- Q. And what is your current position?
- 16 A. Director of Regulatory Affairs.
- 17 Q. For today's proceeding have you prepared
- 18 testimony to be submitted?
- 19 A. Yes, I have.
- 20 Q. I would like to direct your attention to
- 21 what's been previously marked Ameren Exhibit 2.0, the
- 22 direct testimony of Jacqueline K. Voiles, with Ameren

- 1 Exhibit 2.1. Do you have that testimony in front of
- 2 you?
- 3 A. Yes, I do.
- Q. Is this your direct testimony?
- 5 A. Yes, it is.
- 6 Q. Was this prepared by you or prepared under
- 7 your direction?
- 8 A. Yes.
- 9 Q. Do you have any corrections you would like
- 10 to make to that testimony today?
- A. As stated in my rebuttal testimony, my
- 12 direct testimony, line 43, the direct testimony says
- 13 12 bases points during year three through six and it
- 14 should say 12 bases points during years four through
- 15 six.
- 16 Q. And as you mentioned, that correction was
- 17 noted in your rebuttal testimony, is that correct?
- 18 A. That's correct.
- 19 Q. I would like to also show you what has been
- 20 previously marked Ameren Exhibit 5.0, the rebuttal
- 21 testimony of Jacqueline K. Voiles, with Ameren
- 22 Exhibit 5.1. Do you have that testimony in front of

- 1 you?
- 2 A. Yes, I do.
- 3 Q. And is this your rebuttal testimony?
- 4 A. Yes, it is.
- 5 Q. And was this prepared by you or prepared
- 6 under your direction?
- 7 A. Yes.
- 8 Q. And do you have any corrections today for
- 9 that testimony, Ms. Voiles?
- 10 A. Yes, I do, one correction and this is with
- 11 regard to Ameren Exhibit 5.1. This is Ill CC Number
- 12 1, Original Sheet Number 19.2, and at the bottom of
- 13 that particular sheet it now reads "percentage EBB
- 14 equals" and it should be "percent EEB."
- 15 Q. What page in the tariff was that in,
- 16 Ms. Voiles?
- 17 A. Original Sheet Number 19.2.
- 18 Q. Thank you. If I were to ask you the same
- 19 questions today that are posed in your direct and
- 20 rebuttal testimony, would you have the same answers?
- 21 A. Yes, I would.
- 22 MR. KENNEDY: Thank you. I would like to

- 1 tender Ms. Voiles for examination.
- 2 JUDGE ALBERS: Ms. Voiles, could you go over
- 3 that correction again, please?
- 4 THE WITNESS: Yes. This is Ameren Exhibit 5.1
- 5 and it is Original Sheet Number 19.2.
- 6 MR. FITZHENRY: Is it the second page or third,
- 7 second or third page of the tariff?
- 8 THE WITNESS: It's the third page of the
- 9 tariff.
- 10 MR. FITZHENRY: And it is at the bottom?
- 11 THE WITNESS: It is at the bottom. And the
- 12 correction was, at the bottom of the page, it now
- 13 says "percent EBB equals" and it should say "percent
- 14 EEB equals."
- JUDGE ALBERS: Oh, okay. I just didn't catch
- 16 what you said. Thank you.
- 17 MR. KENNEDY: And the Company will make that
- 18 correction when it files its revised version,
- 19 correct?
- THE WITNESS: Yes, we will.
- JUDGE ALBERS: Thank you. Any questions for
- 22 Ms. Voiles?

- 1 MS. MUNSCH: Thank you.
- 2 CROSS EXAMINATION
- 3 BY MS. MUNSCH:
- 4 Q. Good afternoon, Ms. Voiles. My name is
- 5 Kristin Munsch. I am appearing on behalf of the
- 6 Citizens Utility Board, and actually I only have one,
- 7 maybe two, questions for you just to clarify
- 8 something.
- 9 If you turn to Exhibit 2.0 at page 6?
- 10 A. Okay.
- 11 Q. And you see in the top line there, 101, you
- 12 state that in the event that Section 16-108.5 becomes
- 13 inoperative or Rate MAP-P is terminated. MAP-P
- 14 refers to the Modernization Action Plan Pricing, is
- 15 that correct, tariff?
- 16 A. That's correct.
- 17 Q. And the pricing tariff is the formula rate
- 18 tariff?
- 19 A. That's correct.
- 20 MS. MUNSCH: That's all I have. Thank you.
- 21 JUDGE ALBERS: Anyone else?
- MR. COFFMAN; Your Honor, neither AG nor AARP

- 1 have any cross examination. We do have a data
- 2 request that we have reached agreement on. I don't
- 3 know if this would be the appropriate time or after
- 4 this, but it is a data request prepared by
- 5 Ms. Voiles.
- 6 JUDGE ALBERS: Yes, go ahead.
- 7 MR. COFFMAN: So I would like to offer AG/AARP
- 8 Cross Exhibit Number 1 which is AG Data Request 1.01,
- 9 and I will pass out copies of that.
- 10 (Whereupon AG/AARP Cross Exhibit
- Number 1 was marked for purposes
- 12 of identification as of this
- 13 date.)
- 14 MR. COFFMAN: I would like to offer AG/AARP
- 15 Cross Exhibit 1 into the record.
- 16 JUDGE ALBERS: Is there any objection?
- 17 MR. FITZHENRY: No objection.
- 18 JUDGE ALBERS: Hearing no objection, then
- 19 AG/AARP Cross Exhibit Number 1 is admitted.
- 20 (Whereupon AG/AARP Cross Exhibit
- Number 1 was admitted into
- 22 evidence.)

- 1 MR. KENNEDY: I would also like to move for the
- 2 admission of Ms. Voiles' testimony.
- 3 JUDGE ALBERS: All right. And there is no
- 4 further questions for Ms. Voiles then?
- 5 (No response.)
- 6 Any objections then to the admission
- 7 of her testimony?
- 8 (No response.)
- 9 Hearing none, then Ameren Exhibit 2.0,
- 10 2.1, 5.0 and 5.1 are admitted.
- 11 (Whereupon Ameren Exhibits
- 12 Numbers 2.0, 2.1, 5.0 and 5.1
- 13 were admitted into evidence.).
- 14 JUDGE ALBERS: Thank you, Ms. Voiles.
- 15 (Witness excused.)
- 16 MR. KENNEDY: We had one other housekeeping
- 17 matter for our direct testimony. We had a third
- 18 exhibit which is Ameren Exhibit 3.0. We will be
- 19 filing that by affidavit later today or tomorrow. We
- 20 would just like to move for permission to do that.
- JUDGE ALBERS: Certainly. Any objection to
- 22 that request?

- 1 (No response.)
- 2 Hearing none --
- 3 MR. KENNEDY: For clarity, it is Ameren Exhibit
- 4 3.0 which is the direct testimony of James P.
- 5 Keating, with Ameren Exhibit 3.1 which would be the
- 6 affidavit of James P. Keating, and we also have
- 7 certificates, too; I will give you one.
- 8 JUDGE ALBERS: Given that everyone has seen
- 9 this testimony and assuming that the affidavit is
- 10 going to be just a standard affidavit, is there any
- 11 objection to just admitting those now and the
- 12 affidavit will be filed today or tomorrow?
- 13 MR. KENNEDY: Yeah, today or tomorrow, Your
- 14 Honor.
- 15 JUDGE ALBERS: Hearing no objection, then
- 16 Ameren Exhibits 3.0 and 3.1 are admitted.
- 17 (Whereupon Ameren Exhibit
- Numbers 3.0 and 3.1 were
- 19 admitted into evidence.)
- 20 JUDGE ALBERS: All right. Anything further for
- 21 Ameren's case?
- 22 MR. FITZHENRY: Yes, Your Honor. By agreement

- of the People of the State of Illinois and AARP, we
- 2 move for the admission of AIC Cross Alexander Exhibit
- 3 Number 1. It is two pages, two different data
- 4 requests responses, that are dated April 5, 2012. A
- 5 copy of the cross examination exhibit was provided to
- 6 you and the court reporter and to the parties.
- 7 (Whereupon AIC Cross Alexander
- 8 Exhibit Number 1 was marked for
- 9 purposes of identification as of
- 10 this date.)
- 11 MR. COFFMAN: And we have no objection.
- 12 JUDGE ALBERS: Okay. Hearing no objection --
- 13 JUDGE YODER: Off the record.
- 14 (Whereupon there was then had an
- off-the-record discussion.)
- 16 JUDGE ALBERS: Back on the record then.
- 17 If there is no objection to the
- 18 admission of this cross exhibit, then AIC Cross
- 19 Alexander Exhibit Number 1 is admitted.
- 20 (Whereupon AIC Cross Alexander
- 21 Exhibit Number 1 was admitted
- into evidence.)

- JUDGE ALBERS: Anything further?
- 2 MR. FITZHENRY: Nothing further.
- 3 MR. COFFMAN: If you think this would be the
- 4 appropriate time, I could offer Ms. Alexander's
- 5 testimony into the record as well.
- 6 JUDGE ALBERS: Yeah. I mean, if nobody minds,
- 7 go ahead.
- 8 MR. COFFMAN: Okay. I would like to offer
- 9 AG/AARP Exhibit 1.0 and AG/AARP Exhibit 1.1 which is
- 10 the direct testimony of Barbara R. Alexander and her
- 11 attachment to her testimony. The affidavit
- 12 associated with her testimony has already been filed
- 13 on e-Docket. I would like to offer all of those in
- 14 the record.
- 15 JUDGE ALBERS: And then --
- 16 MR. COFFMAN: I have a copy if you would like
- 17 to see it.
- 18 JUDGE ALBERS: I was just going to suggest, why
- 19 don't we -- did you give an exhibit number to her
- 20 affidavit? Because that was filed later, is that
- 21 correct?
- 22 MR. COFFMAN: I did not.

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JUDGE ALBERS: 1.2 would be the next.
1
          MR. COFFMAN: 1.2. I have copies if you would
2
3
     like to see that.
4
          JUDGE ALBERS: I think we have got the
     affidavit.
5
6
                    Any objection then?
7
                           (No response.)
8
                    Hearing no objection, then AG/AARP
     Exhibits 1.0, 1.1 and 1.2 are admitted.
9
10
                          (Whereupon AG/AARP Exhibits
11
                          Numbers 1.0, 1.1 and 1.2 were
                          admitted into evidence.)
12
13
          JUDGE ALBERS: All right. Then I believe
14
     Staff?
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          MR. OLIVERO: Yes, we would call John Stutsman
16
    to the stand, Your Honor.
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- JOHN V. STUTSMAN
- 2 called as a witness on behalf of Staff of the
- 3 Illinois Commerce Commission, having been first duly
- 4 sworn, was examined and testified as follows:
- 5 DIRECT EXAMINATION
- 6 BY MR. OLIVERO:
- 7 Q. Good morning, Mr. Stutsman. Please state
- 8 your full name and spell your last name for the
- 9 record.
- 10 A. My name is John Vance Stutsman, that's
- 11 S-T-U-T-S as in Sam M-A-N.
- 12 Q. And by whom are you employed?
- 13 A. I am employed by the Illinois Commerce
- 14 Commission.
- 15 Q. And what is your position with the Illinois
- 16 Commerce Commission?
- 17 A. I am Manager of the Reliability Assessment
- 18 Program in the Safety and Reliability Division.
- 19 Q. And have you prepared written testimony for
- 20 purposes of this proceeding?
- 21 A. Yes, I have.
- Q. Do you have before you a document which has

- 1 been marked for identification as ICC Staff Exhibit
- 2 1.0 entitled Direct Testimony of John V. Stutsman
- 3 which consists of a cover page, a table of contents,
- 4 18 pages of narrative testimony and Attachments A
- 5 through I?
- A. Yes.
- 7 Q. And are these true and correct copies of
- 8 the direct testimony and attachments that you have
- 9 prepared for this proceeding?
- 10 A. Yes.
- 11 Q. And do you have any corrections to make to
- 12 your prepared direct testimony?
- 13 A. No.
- 14 Q. Is the information contained in ICC Staff
- 15 Exhibit 1.0 and the accompanying attachment true and
- 16 correct to the best of your knowledge?
- 17 A. Yes.
- 18 Q. And if you were asked the same questions
- 19 today, Mr. Stutsman, would the answers contained in
- your prepared testimony be the same?
- 21 A. Yes.
- MR. OLIVERO: Your Honor, at this time subject

- 1 to, I guess, cross and any questions you may have, we
- 2 would ask for admission into the evidence of
- 3 Mr. Stutsman's direct testimony, Exhibit 1.0,
- 4 including attachments, and note for the record that
- 5 these were filed on the Commission's e-Docket system
- 6 on March 19, 2012.
- 7 I would tender Mr. Stutsman for cross
- 8 examination.
- 9 JUDGE ALBERS: Thank you. Any questions then
- 10 for Mr. Stutsman?
- 11 MR. KENNEDY: Yes, the Company does have a
- 12 couple questions to ask.
- 13 CROSS EXAMINATION
- 14 BY MR. KENNEDY:
- 15 Q. Good morning, Mr. Stutsman.
- 16 A. Good morning.
- 17 Q. Your responsibility in this docket was to
- 18 assess Ameren's proposed reliability-related metrics,
- 19 correct?
- 20 A. Correct.
- Q. And specifically you looked at the
- 22 baselines for System Average Interruption Frequency

- 1 Index or SAIFI and Customer Average Interruption
- 2 Duration Index, CAIDI, correct?
- 3 A. That was two of the three things I looked
- 4 at, correct.
- 5 Q. These are the two -- these are two of the
- 6 metric baselines that the Company were required to
- 7 develop and file with the Commission pursuant to
- 8 Section 16-108.5(f), correct?
- 9 A. Correct.
- 10 Q. You have a copy of your direct testimony in
- 11 front of you?
- 12 A. Yes, I do.
- 13 Q. Could I ask you to look at page 17 with the
- 14 Q and A starting at line 222?
- 15 A. Okay.
- 16 Q. In your direct testimony you recommended
- 17 that Ameren recalculate its metrics baselines for
- 18 SAIFI and CAIDI, correct?
- 19 A. Correct.
- 20 Q. In your opinion you didn't believe that the
- 21 baseline values for SAIFI and CAIDI that were
- 22 initially presented in the plan on direct were proper

- 1 or were correct?
- 2 A. Pardon?
- 3 Q. You didn't believe that the baseline values
- 4 that were presented in the initial plan as filed were
- 5 proper?
- 6 A. That's correct. I believe they were done
- 7 incorrectly.
- 8 Q. You didn't believe -- and done incorrectly
- 9 meaning that you didn't believe that the methodology
- 10 that Ameren used initially to calculate them is the
- 11 proper methodology?
- 12 A. That's correct.
- 13 Q. If I could direct you to look at starting
- 14 at page 17 starting at line 218, that answer, you
- 15 state there that the best solution would be for
- 16 Ameren to use best efforts by the time they file
- 17 their rebuttal testimony to identify in their OAS
- 18 those averages that should be excluded per Part
- 19 411.20 and recalculate their baseline SAIFI and CAIDI
- 20 values, correct?
- 21 A. That is correct.
- Q. And as you understand it, the OAS data that

- 1 you are referring to here is the raw average data
- 2 that Ameren had collected?
- 3 A. The OAS's data was the raw data that they
- 4 had collected and aggregated and had sent to me, yes.
- 5 Q. If I could have you look earlier on page 17
- 6 starting at line 209, starting with the sentence
- 7 "But...", you state there that the average OAS exists
- 8 and it should be possible to identify at least some
- 9 of the outages, those outages, that should be
- 10 included in reliability calculations?
- 11 A. That's what I said, correct.
- 12 Q. Now, you reviewed -- did you review
- 13 Ameren's rebuttal testimony filed on April 3?
- 14 A. Some of it, yes.
- 15 Q. Did you review specifically the rebuttal
- 16 testimony of Mr. Michael Abba and his Exhibit 4.1?
- 17 A. Correct.
- 18 Q. And Ameren recalculated its metrics
- 19 baseline for SAIFI and CAIDI on rebuttal as you
- 20 recommended?
- 21 A. Yes, they did.
- 22 Q. And did you review the revised baseline

- 1 values for SAIFI and CAIDI that Ameren incorporated
- 2 into Ameren Exhibit 4.1 as part of your preparation
- 3 for this proceeding?
- 4 A. Yes, I did.
- 5 MR. KENNEDY: I would like to approach the
- 6 witness, Your Honor.
- 7 JUDGE ALBERS: Go ahead.
- 8 BY MR. KENNEDY:
- 9 Q. I am showing you what's been marked AIC
- 10 Cross Exhibit Stutsman 1.
- 11 (Whereupon AIC Cross Stutsman
- 12 Exhibit Number 1 was marked for
- 13 purposes of identification as of
- 14 this date.)
- 15 Would you take a moment to look at that,
- 16 Mr. Stutsman?
- 17 A. Okay.
- 18 Q. Is this a data response that you submitted
- 19 in this proceeding?
- 20 A. Correct.
- Q. Could you read the question and answer,
- 22 please?

- 1 A. "Does Staff witness Mr. Stutsman agree with
- 2 Mr. Abba's calculations for the SAIFI and CAIDI
- 3 metrics presented in Ameren Exhibit 4.1?" And the
- 4 Staff response is "Yes."
- 5 Q. Thank you. Do you have a copy of
- 6 Mr. Abba's rebuttal testimony in front of you, Ameren
- 7 Exhibit 4.0? If not, I have a copy.
- 8 A. I can get to it. 4 or 4.1?
- 9 Q. 4.0.
- 10 A. Okay.
- 11 Q. Could I direct your attention to line 70?
- 12 Line 70, would you please read line 70 to 75 into the
- 13 record?
- 14 A. Mr. Abba asked himself, "Has Ameren
- 15 Illinois revised its metric baselines for SAIFI and
- 16 CAIDI on rebuttal in response to Mr. Stutsman's
- 17 concern?" And his answer was, "Yes. In response to
- 18 Mr. Stutsman's concerns and relying on refined outage
- 19 data provided in the Company's supplemental response
- 20 to Staff Data Request NET 3.01 dated March 23, Ameren
- 21 Illinois recalculated its metric baselines for SAIFI
- 22 and CAIDI exclusively using available outage data

- 1 without interruptions that should be excluded under
- 2 Part 411.20."
- 3 Q. And thank you. As part of your review for
- 4 this proceeding or during this proceeding did you
- 5 review the refined average data, as Mr. Abba calls
- 6 it, that was submitted in supplemental response to
- 7 NET 3.01?
- 8 A. Yes.
- 9 Q. And if you look, if I could direct your
- 10 attention to lines 113 and 121 of Mr. Abba's
- 11 rebuttal, does Ameren explain in this Q and A which
- 12 outages it believes should be excluded under Part
- 13 411.20?
- 14 A. He explained three types of outages that
- 15 should be excluded.
- 16 Q. And in your opinion do you believe those
- 17 are the types of outages that Ameren should be
- 18 excluding when it calculates its metric?
- 19 A. Well, those are three of the types in Part
- 20 411.20, yes.
- 21 Q. The methodology Ameren used on rebuttal to
- 22 calculate its baseline values for SAIFI and CAIDI is

- 1 consist with what you recommended the Company do on
- 2 rebuttal?
- 3 A. That's correct.
- 4 Q. Namely, to recalculate its baselines using
- 5 the OAS data minus any outages that should be
- 6 excluded under Part 411.20, correct?
- 7 A. What was that again?
- 8 Q. What you recommended they do is take the
- 9 OAS data and exclude outages that should be excluded
- 10 under the definition?
- 11 A. I had recommended that they take the OAS
- 12 data and use their best efforts to exclude the
- 13 outages that the Act told them that they could
- 14 exclude per the definitions in Part 411.20, and
- 15 that's what they did.
- 16 Q. And you were satisfied with what they did?
- 17 A. I was satisfied with what they did.
- 18 Q. Do you have Ameren Exhibit 4.1 in front of
- 19 you?
- 20 A. Yes, I do.
- 21 Q. If you take -- if I could direct you to
- 22 page 5 and page 7, do you see that the two charts on

- 1 pages 5 and 7 that show baseline and yearly goals for
- 2 SAIFI on page 5 of 23 and CAIDI baseline and yearly
- 3 goals on page 7 of 23?
- 4 A. Correct.
- 5 Q. These are the incremental performance goals
- 6 for each year of the ten-year period for SAIFI and
- 7 CAIDI, correct?
- 8 A. That is correct.
- 9 Q. And is it your understanding that Ameren is
- 10 required to file a report with the Commission each
- 11 year subsequent, that includes a description of how
- 12 it performed under the SAIFI and CAIDI metrics?
- 13 A. Relative to those annual goals, correct.
- 14 Q. And the methodology Ameren used to
- 15 recalculate the -- the methodology that Ameren used
- 16 on rebuttal to recalculate its SAIFI and CAIDI
- 17 baseline values, would that be the appropriate
- 18 methodology to use on recalculating the achievement,
- 19 when calculating the achievement of incremental
- 20 performance goals?
- 21 A. The methodology consistent with the
- 22 requirements of the Act is the appropriate

- 1 methodology. What they did to get to these baseline
- 2 objectives I think was appropriate for this hearing
- 3 now.
- 4 If what you are leading into -- and
- 5 maybe I am reading too much into which direction you
- 6 are going -- is a blanket acquiescence to using
- 7 precisely the same methodology for everything going
- 8 into the future, I am concerned about telling them or
- 9 telling somebody that you could use that methodology
- 10 like in with excluding extreme weather event days.
- 11 In their methodology, the way they calculated it, was
- 12 based if you look at the interruptions on a daily
- 13 basis, order those from highest to lowest and take
- 14 off the top nine or top eight.
- 15 And actually, while that's appropriate
- 16 I think for this setting the baseline, I think going
- 17 into the future when you look at the Act, it talks
- 18 about extreme weather event days are associated with
- 19 storms. And I would think going into the future you
- 20 would want to make sure you have that association.
- 21 Q. But let me circle back to what we
- 22 previously talked about. The methodology that Ameren

- 1 used on rebuttal is the methodology that you
- 2 recommended that they use?
- 3 A. That is correct.
- 4 Q. And the methodology that they use to
- 5 calculate the baseline that you think is appropriate
- 6 for purposes of this proceeding?
- 7 A. That is correct.
- 8 Q. But your testimony today is that that
- 9 methodology is not appropriate or you are not willing
- 10 to say it is appropriate for calculating incremental
- 11 performance under those metrics in future years?
- 12 MR. OLIVERO: Your Honor, I guess I am going to
- 13 object. I don't think he said that it was
- 14 inappropriate. I think he gave the explanation as to
- 15 why he thought going forward in the future there
- 16 could be distinguishing elements from what we have
- 17 had in the past.
- 18 BY MR. KENNEDY: Let me restate the question
- 19 then.
- 20 Q. Is it your testimony today that the
- 21 methodology that you say is acceptable for
- 22 determining the initial baseline is not appropriate

- 1 for determining incremental performance under those
- 2 baselines in the future?
- 3 A. I was trying to draw a distinction, but I
- 4 wasn't saying what you are asking. What I was saying
- 5 was I don't think it is appropriate for the
- 6 Commission to have to tell Ameren to calculate it the
- 7 correct way going into the future.
- 8 The methodology that they use for this
- 9 docket is, I believe, correct methodology for
- 10 establishing the baseline. Going into the future
- 11 like calculating extreme weather event days, the Act
- 12 says that you look at storms and/or severe weather,
- 13 for instance. And so instead of just blindly in the
- 14 future calculating what days are the highest number
- 15 of interruptions and then subtracting those top nine
- 16 days, you would want to also be sure that those are
- 17 tied to storms that have occurred.
- 18 Q. Is it fair to say then that your cautionary
- 19 testimony is specific then to how the nine extreme
- 20 weather days are calculated in subsequent filings?
- 21 A. It would be a concern to why -- when I saw
- 22 in Mr. Abba's testimony his direction for the

- 1 Commission to tell Ameren to use the precise same
- 2 methodology going into the future, and whenever
- 3 somebody asks me to tell them to do what I think they
- 4 should already know should be the right way to do
- 5 things, I try to figure out, well, why is that. And
- 6 the only thing I could think of was a possibility of
- 7 the variance in calculating extreme weather event
- 8 days.
- 9 For instance, you wouldn't want
- 10 something like a bulk power outage to be associated
- 11 with -- that might cause an outage across a large
- 12 segment of the population, to be associated with an
- 13 extreme weather event day.
- 14 Q. But putting aside the issue of how to
- 15 calculate it and what to determine is an extreme
- 16 weather day, if you look at the other, what I will
- 17 call the other part of the calculation, which is
- 18 determining --
- 19 A. Looking at the raw outage data.
- 20 Q. Looking at the raw outage data. And what
- 21 Ameren did for purposes of this proceeding, as I
- 22 understand it, is take that raw outage data and

- 1 exclude the interruptions that should be excluded
- 2 under 411.20?
- 3 A. Correct.
- 4 Q. To determine the initial baseline from
- 5 which then to exclude the extreme weather days?
- 6 A. Correct.
- 7 Q. Do you have issues with the Commission
- 8 approving the first part of that calculation as the
- 9 correct way to do it going forward? The correct
- 10 part, that part being taking the raw outage data and
- 11 excluding outages that should be excluded under 411.
- 12 20?
- 13 A. No, I think that would be doing exactly
- 14 what the Act tells you to do.
- 15 Q. So would you have an issue or would you
- 16 object to the Commission having language in its Order
- 17 stating that Ameren -- that it would be appropriate
- 18 for Ameren to calculate the initial baseline for
- 19 SAIFI and CAIDI in that way, taking apart, putting
- 20 aside the issue of the extreme -- how to determine
- 21 what's an extreme weather day?
- 22 A. My objection would be that it is redundant.

- 1 I mean, why should you tell somebody to do something
- 2 to do it the right way?
- 3 Q. But you personally wouldn't have an
- 4 objection to Ameren doing it that way in subsequent
- 5 filings, correct?
- 6 A. No, I would expect them to do it that way.
- 7 Q. I just have one other question. How do you
- 8 think that the Commission would determine what's an
- 9 extreme weather day in subsequent filings, since you
- 10 have given this some thought?
- 11 A. Recordable extreme weather event days are
- 12 listed in Part 411. I can't recall the exact trigger
- 13 points on extreme weather event days, but then the
- 14 Act also associates those days with storms or
- 15 tornados, for instance. If you want to read the
- 16 language of the Act, I think those are the two words
- 17 that it uses. But those were presented as examples.
- 18 Q. So you would look at the Act and perhaps
- 19 the Part 411 regulations in doing your review to
- 20 determine whether or not something is an
- 21 appropriately excludable extreme weather day?
- 22 A. That's where I would have to look.

- 1 MR. KENNEDY: Nothing further, Your Honor.
- JUDGE ALBERS: Thank you. Any other questions
- 3 for Mr. Stutsman?
- 4 (No response.)
- 5 I might have had one question that was
- 6 answered. Do you have any redirect?
- 7 MR. OLIVERO: Can I just have a moment?
- 8 JUDGE ALBERS: Sure.
- 9 (Whereupon the hearing was in a
- 10 short recess.)
- 11 JUDGE ALBERS: Back on the record.
- 12 MR. OLIVERO: Thank you. No redirect, Your
- 13 Honor.
- 14 JUDGE ALBERS: Thank you. Any objection -- I
- 15 guess, first, you would want to move for that cross
- 16 exhibit?
- 17 MR. KENNEDY: Yes. We move for the admission
- 18 of AIC Cross Exhibit Stutsman 1.
- 19 JUDGE ALBERS: Any objection?
- MR. OLIVERO: No, Your Honor.
- JUDGE ALBERS: Hearing none, then that cross
- 22 exhibits is admitted.

1 (Whereupon AIC Cross Stutsman Exhibit 1 was admitted into 2 evidence.) 3 4 JUDGE ALBERS: Any objection then to Staff 5 Exhibit 1 with Attachments A through I? 6 MR. KENNEDY: No objection, Your Honor. JUDGE ALBERS: Hearing no objection, then Staff 7 8 Exhibit 1 with Attachments A through I are admitted. 9 (Whereupon ICC Staff Exhibit 10 Number 1.0 with Attachments A 11 through I was admitted into 12 evidence.) 13 JUDGE ALBERS: Thank you, Mr. Stutsman. 14 (Witness excused.) 15 MR. KENNEDY: We had one other housekeeping 16 matter. Per agreement with Staff counsel, we would 17 like to move into the record AIC Cross Exhibit Jones This is in lieu of having to ask Ms. Jones any 18 19 questions on the stand today. 20 (Whereupon AIC Cross Jones 21 Exhibit Number 1 was marked for 22 purposes of identification as of

- 1 this date.)
- 2 JUDGE ALBERS: Any objection then to AIC Cross
- 3 Exhibit Jones 1?
- 4 MR. OLIVERO: No, Your Honor.
- 5 JUDGE ALBERS: The cross exhibit is admitted.
- 6 (Whereupon AIC Cross Jones
- 7 Exhibit Number 1 was admitted
- 8 into evidence.)
- 9 JUDGE ALBERS: And Ms. Jones has direct
- 10 testimony?
- 11 MR. OLIVERO: Yes, Your Honor, I have one other
- 12 piece of testimony to move into the record. It
- 13 would be ICC Staff Exhibit 2.0 which is the direct
- 14 testimony of Burma C. Jones which consists of a cover
- 15 page, a table of contents, six pages of narrative
- 16 testimony and Attachments A through C. This document
- 17 was filed on the Commission's e-Docket system March
- 18 19, 2012.
- 19 And finally Staff would move for
- 20 admission into the record of ICC Staff Exhibit 2.1
- 21 which is the affidavit of Burma C. Jones, and this
- 22 was actually just filed this morning on the

- 1 Commission's e-Docket system.
- That's all Staff would have.
- JUDGE ALBERS: Any objection?
- 4 MR. KENNEDY: No objection, Your Honor.
- JUDGE ALBERS: Hearing none, then Staff Exhibit
- 6 2.0 with Attachments A through C as in Charlie, and
- 7 2.1 are admitted.
- 8 (Whereupon ICC Staff Exhibit
- 9 Numbers 2.0 and 2.1 were
- 10 admitted into evidence.)
- JUDGE ALBERS: Anything else from Staff.
- MR. OLIVERO: Nothing, Your Honor, thank you.
- 13 JUDGE ALBERS: I think our last witness then is
- 14 Mr. Thomas.
- 15 CHRISTOPHER C. THOMAS
- 16 called as a witness on behalf of the Citizens Utility
- 17 Board, having been first duly sworn, was examined and
- 18 testified as follows:
- 19 DIRECT EXAMINATION
- BY MS. MUNSCH:
- Q. Good afternoon. Could you please state
- 22 your name and give us your business address for the

- 1 record.
- 2 A. Yes. My name is Christopher C. Thomas and
- 3 my address is 309 West Washington, Suite 800,
- 4 Chicago, Illinois 60606.
- Q. And who are you testifying here today for?
- 6 A. On behalf of the Citizens Utility Board.
- 7 Q. Do you have before you what has been marked
- 8 as CUB Exhibit 1.0, direct testimony of Christopher
- 9 C. Thomas on behalf of the Citizens Utility Board?
- 10 A. I do.
- 11 Q. Was this prepared by you or under your
- 12 direction, direct supervision and control?
- 13 A. It was.
- 14 Q. If you were asked the same questions today,
- 15 would you provide the same answers?
- 16 A. I would.
- 17 Q. Do you have any corrections to make at this
- 18 time to 1.0?
- 19 A. One change to my actually present
- 20 occupation. I am no longer the Policy Director at
- 21 CUB. I am an independent consultant working on CUB's
- 22 behalf.

- 1 MS. MUNSCH: Your Honor, his testimony was
- 2 prefiled on the Commission e-Docket on March 19,
- 3 2012. I move that we would make Mr. Thomas available
- 4 for cross.
- 5 MR. FITZHENRY: Yes, Your Honor, the Company
- 6 has some questions for Mr. Thomas.
- 7 CROSS EXAMINATION
- 8 BY MR. FITZHENRY:
- 9 Q. Good morning, Mr. Thomas.
- 10 A. Good morning.
- 11 Q. Your testimony was filed on March 19, is
- 12 that correct?
- 13 A. Yeah, I believe that's correct.
- 14 Q. Okay. What documents did you review in
- 15 preparation of your testimony?
- 16 A. Ameren's petition, the prefiled testimony
- 17 exhibits and the Act. Also, we referenced some
- 18 California materials as well.
- 19 Q. And in preparation for your hearing today
- 20 did you review any other documents beyond those that
- 21 you just mentioned?
- 22 A. I looked at Ameren's rebuttal, the Staff

- 1 witnesses' testimony as well, and the 11-0772 Final
- 2 Order.
- 3 Q. That would the Commonwealth Edison Company
- 4 metrics plan Order?
- 5 A. Yes. I just briefly had a chance to review
- 6 that. I brief it in any detail. I did look at it
- 7 briefly.
- 8 Q. So I take it you have not reviewed the
- 9 Company's Infrastructure Improvement Plan that was
- 10 submitted to the Commission on March 2?
- 11 A. You know, I have taken a look at it. I
- 12 haven't gotten into it in any significant detail.
- 13 Q. Well, either you looked at it or you didn't
- 14 look at it.
- 15 A. I did look at it.
- 16 Q. Okay. Then I take it from your prior
- 17 answer you have not looked at the Company's Advanced
- 18 Metering Infrastructure filing that was filed on
- 19 March 30?
- 20 A. I have looked at that as well.
- 21 Q. Okay. Did you look at those filings in
- 22 preparation for either your testimony or your hearing

- 1 this morning?
- 2 A. Certainly.
- 3 Q. Well, you didn't --
- A. You are right; you are right. I misstated
- 5 that. I did look at those documents in preparation
- 6 for this hearing since I see these things always
- 7 working in unison.
- 8 O. Okay. Fair enough. So the correct answer
- 9 is you did look at both of those filings?
- 10 A. I did, yes.
- 11 MS. MUNSCH: A point of clarification, I think
- 12 the question was asked in preparation for your
- 13 testimony here today. Just to be clear I think the
- 14 witness answered for the hearing today, and given the
- 15 March 30 filing he could not have looked at it in
- 16 preparation for his testimony.
- 17 MR. FITZHENRY: Well, I think the witness
- 18 answered the question that he did look at the
- 19 Advanced Meeting Infrastructure Plan. Whether it was
- 20 in preparation for the hearing or not is sort of
- 21 irrelevant. Either he has looked at it or he has
- 22 not. I don't understand the objection.

- 1 MS. MUNSCH: As long as the record is clear.
- 2 MR. FITZHENRY: I am sorry?
- 3 MS. MUNSCH: I said as long as the record is
- 4 clear.
- 5 BY MR. FITZHENRY:
- 6 Q. All right. We are going to do this one
- 7 more time.
- 8 Did you look at the Company's Advanced
- 9 Metering Infrastructure Plan that was filed on March
- 10 30?
- 11 A. Yes.
- 12 Q. Did you look at that document in
- 13 preparation for the hearing today?
- 14 A. Yes.
- 15 Q. Thank you.
- 16 Now, you referenced the ComEd docket
- 17 which I believe is Docket Number 11-0772, correct?
- 18 A. Yes.
- 19 Q. And is it correct that you filed
- 20 substantially the same testimony in that proceeding
- 21 as you did here?
- 22 A. Yes.

- 1 Q. For example, in the ComEd proceeding you
- 2 made certain recommendations, correct?
- 3 A. Yes.
- 4 Q. And it is correct those are the same
- 5 recommendations that you are making in this
- 6 proceeding?
- 7 A. Yes.
- Q. And in the ComEd testimony that you filed,
- 9 you also referenced additional metrics that should be
- 10 considered by the Company, correct?
- 11 A. Yes.
- 12 Q. And those are the same additional metrics
- 13 that you are recommending be considered by the
- 14 Company in this proceeding?
- 15 A. Yes.
- 16 Q. And also in that ComEd testimony you
- 17 articulated certain metrics that are being pursued in
- 18 California?
- 19 A. Yes.
- 20 Q. And again those are the same metrics that
- 21 you recommend be given consideration in this
- 22 proceeding?

- 1 A. Yeah, I believe they are exactly the same.
- Q. Okay. Now let's look at your testimony.
- 3 If you would look at page 3, lines 45 to 47, I will
- 4 let you look at that for a second.
- 5 A. Okay.
- 6 Q. Is the opinion there that you offer, is
- 7 that your opinion or the opinion of counsels?
- 8 A. That's my opinion.
- 9 Q. You don't dispute that the Commission has
- 10 in the past reviewed the Company's or any utility's
- 11 reliability as determined by, say, Part 411?
- 12 A. No, I do not dispute that.
- 13 Q. You do not see what?
- 14 A. I don't dispute that, yeah.
- 15 Q. Would you agree, since you expressed some
- 16 familiarity with the Public Utility Act, that there
- 17 are provisions in the Act that also address the
- 18 Commission's oversight with regard to the Company's
- 19 reliability?
- 20 A. Could you state that one more time?
- 21 Q. Do you have familiarity with the Public
- 22 Utilities Act such that you could agree or disagree

- 1 that the Commission has oversight with respect to a
- 2 utility's reliability and performance?
- 3 A. Their reliability and performance
- 4 requirements, yes.
- 5 Q. Okay. Now let me ask to you turn to page 4
- 6 and lines 48 through 50.
- 7 A. Yes.
- 8 Q. Now, first, again that's your opinion,
- 9 correct?
- 10 A. That is my opinion, correct.
- 11 Q. Can you point me to what provision in
- 12 Section 16-108.5 that offers the interpretation that
- 13 you give it there?
- 14 A. I can't.
- 15 Q. And why is that?
- 16 A. I don't think there is any specific
- 17 provision that says that directly. I think that's my
- 18 interpretation of the Act as whole and the goals that
- 19 the legislature is trying to achieve.
- 20 Q. And then the next sentence, lines 50 to 53,
- 21 the same question, can you point to some language in
- 22 the Act that expresses that opinion?

- 1 A. I think my answer is the same.
- Q. So what was the purpose of the citation
- 3 that you offered there on line 53?
- A. I don't have the Act. Do you have a copy
- 5 of it?
- 6 Q. I do.
- 7 MR. FITZHENRY: May I approach?
- 8 MS. MUNSCH: Certainly.
- 9 BY MR. FITZHENRY:
- 10 Q. Here is the beginning of Section 16-108.5,
- 11 and if you could just identify for me where in the
- 12 Act is the language that you believe supports your
- 13 testimony on lines 48 through 53.
- 14 MS. MUNSCH: Just to be clear, I think you had
- 15 asked him about the citation at the end which is
- 16 16-108.5(b)(2)?
- 17 MR. FITZHENRY: I understand that he could
- 18 point to the citation. I am going back to a
- 19 different question.
- 20 THE WITNESS: A. I think I answered that
- 21 question, that that was my interpretation of this Act
- 22 as a whole.

- 1 MR. FITZHENRY: Let me ask a better question.
- 2 THE WITNESS: If you want to ask about the
- 3 citation, we can look at the citation. But the
- 4 question was, I think, answered.
- 5 BY MR. FITZHENRY:
- 6 Q. Is it your belief that the citation offered
- 7 on line 53 supports the previous statement at lines
- 8 50 to 53?
- 9 A. Give me one second.
- 10 (Pause.)
- 11 Yeah, I can't find it, Mr. Fitzhenry. So I
- 12 think my answer stands.
- 13 Q. Thank you. Now, referring to your
- 14 testimony on page 4, lines 54 to 56, there you talk
- 15 about the need for a road map to be used from year to
- 16 year to mark the Company's progress with regard to
- its investment obligations, correct?
- 18 A. Yes.
- 19 Q. You have indicated that you did review the
- 20 Company's -- to some degree the Company's
- 21 Infrastructure Improvement Plan and Advanced Metering
- 22 Infrastructure Plan, correct?

- 1 A. Yes.
- Q. Would you agree with me that, within those
- 3 plan documents, that there is indeed a road map that
- 4 explains the Company's investments over the next ten
- 5 years?
- 6 A. Generally, yes.
- 7 Q. Okay. Then I would like you to look at
- 8 lines 57 to 59. And then you use the words
- 9 "framework provided by this legislation." Just so I
- 10 am clear, you mean the framework that is provided by
- 11 the California legislation?
- 12 A. Yes.
- Q. Now, still staying with page 4 in the Q and
- 14 A that begins on line 61 through 62, there you talk
- 15 about "enhanced customer experience" and you explain
- 16 what that means in your opinion?
- 17 A. Yes.
- 18 Q. Are you aware -- or are you aware that in
- 19 Section 16-108.5 there is also a description of
- 20 "enhanced customer experience"?
- 21 A. Yes.
- 22 Q. Do you mean here that your testimony at

- 1 lines 62 to 68 to be different than what is stated
- 2 forth in the Act?
- 3 A. That's my opinion of what an enhanced
- 4 customer experience should be, Mr. Fitzhenry. That's
- 5 all it is intended to be.
- Q. And stated differently, here in your
- 7 testimony at lines 62 to 68 you are not intending to
- 8 offer your interpretation of what the General
- 9 Assembly meant or didn't mean, correct?
- 10 A. It is my interpretation of I think how a
- 11 utility should view its enhanced customer experience.
- 12 Q. I am going ask the question again, okay, so
- 13 that we are clear.
- 14 A. Sure.
- 15 Q. My question is, at this point in your
- 16 testimony you are not attempting to define or
- 17 interpret what the General Assembly meant in its
- 18 discussion of enhanced customer experience? I think
- 19 the answer is no.
- 20 A. I am not a lawyer, so no.
- Q. Well, you can still --
- 22 A. I can --

- 1 Q. Excuse me. Let me finish my question.
- 2 A. Sure.
- 3 Q. You could still offer an opinion as a
- 4 layperson as to what you think the statute means?
- 5 A. Sure.
- 6 Q. But you are not doing that here, correct?
- 7 A. Again, that's my perspective on what an
- 8 enhanced customer experience should be.
- 9 Q. So then you are not intending to offer an
- 10 explanation as to what you think the General Assembly
- 11 meant in its description of enhanced customer
- 12 experience? I know that's your opinion, but you are
- 13 not trying to offer an opinion about what you think
- 14 the General Assembly meant or intended, correct?
- 15 A. I don't know that that's correct. I think
- 16 I provided my opinion for what an enhanced customer
- 17 experience is as guidance for what's in the Act.
- 18 MR. FITZHENRY: Your Honor, I want to ask you
- 19 to instruct the witness to answer the question. I
- 20 think it is very clear what I am asking, and he is
- 21 avoiding answering it.
- 22 MS. MUNSCH: Your Honor, he already gave his

- 1 explanation, that he is not a lawyer and he is
- 2 offering his opinion. He answered no, I think,
- 3 actually to Mr. Fitzhenry asking him are you
- 4 attempting to counter what the General Assembly said,
- 5 so.
- 6 MR. FITZHENRY: Well, I ask counsel, does she
- 7 understand her witness' testimony to mean that
- 8 Mr. Thomas was not intending to offer an opinion as
- 9 to what he believed the General Assembly meant by
- 10 enhanced customer experience, yes or no.
- MS. MUNSCH: Well, now I am confused what you
- 12 are asking me. I believe Mr. Thomas clarified that
- 13 he was not intending to offer an opinion as to what
- 14 the General Assembly meant in the statute.
- MR. FITZHENRY: No, he did not. He said three
- 16 times that he was offering his opinion, and I am
- 17 asking whether his opinion is intending to offer an
- 18 interpretation of what the General Assembly meant. 1
- 19 understand it is his opinion. I am asking whether or
- 20 not he intended to interpret the General Assembly's
- 21 opinion.
- JUDGE ALBERS: Let me ask it this way. Are you

- 1 trying to find out if Mr. Thomas thinks his opinion
- 2 is the same as the General Assembly's opinion?
- 3 MR. FITZHENRY: Yes.
- 4 JUDGE ALBERS: I don't think I have heard an
- 5 answer to that question.
- 6 THE WITNESS: A. No.
- 7 BY MR. FITZHENRY:
- 8 Q. Thank you. And you only answered because
- 9 he asked it, I guess, right?
- 10 A. I actually said no before.
- 11 JUDGE ALBERS: Moving on.
- 12 MS. MUNSCH: Moving on, yeah.
- 13 BY MR. FITZHENRY:
- 14 Q. Let's turn to the next page, please. And
- 15 referring to your testimony at lines 72 through 74,
- 16 there you reference broader objectives. Do you see
- 17 that?
- 18 A. Yes.
- 19 Q. First, where else in your testimony do you
- 20 point to these broader objectives, if you do at all?
- 21 A. I think my testimony interprets the broader
- 22 objectives, Mr. Fitzhenry, you know, in discussing

- 1 things like demand response and voltage optimization
- 2 rates, wholesale access, access to the wholesale
- 3 market, home area networks. I think that was my
- 4 interpretation. The rest of my testimony is my
- 5 interpretation of broader objectives that I think the
- 6 Company should have in mind as it is making
- 7 investments.
- 8 Q. Are these broader objectives different or
- 9 the same, or however you want to answer it, than the
- 10 objectives that are provided for in Section 16-108.5?
- 11 A. They are different than the specific
- 12 metrics identified in the Act.
- 13 Q. Okay. So if I were to look at the Public
- 14 Utilities Act in Section 16-108.5, I wouldn't see the
- objectives that you are discussing, correct?
- 16 A. That's correct.
- 17 Q. Good. Now, looking to your Q and A that
- 18 starts at line 80-81, you again talk about pursuing
- 19 additional performance metrics, correct?
- 20 A. Yes.
- 21 Q. And that a workshop be instituted to
- 22 develop additional metrics, correct?

- 1 A. Yes.
- 2 O. And these additional metrics would
- 3 hopefully be consistent with the broader objectives
- 4 that you outline later in your testimony, correct?
- 5 A. Yes.
- 6 Q. So I take it then you do not take issue
- 7 with the Company's interpretation of the metrics that
- 8 are shown on page 6 of your testimony, correct?
- 9 A. That's correct.
- 10 Q. Nor have you taken issue with the baselines
- 11 that have been identified in the Company's filing as
- 12 it relates to these metrics, correct?
- 13 A. That is correct.
- 14 Q. Let me go back to page 4, please. Again
- 15 referring to lines 50 to 53 and your understanding of
- 16 the Act which we have gone through and won't go
- 17 through that again, I am interested in your
- 18 understanding of the reference to infrastructure
- 19 investments. And by that do you mean the
- 20 infrastructure investments that have been identified
- 21 by the Company in its Infrastructure Improvement Plan
- 22 that was filed on March 2 and the Advanced Metering

- 1 Infrastructure Implementation Plan that was filed on
- 2 March 30?
- 3 A. Yes. I believe those two plans were
- 4 dictated -- they are in the act, yes.
- 5 Q. They are in the Act. So I guess another
- 6 way to ask the question, a better question, is you
- 7 are not looking to compel the Company to invest in
- 8 infrastructure investments beyond those that are
- 9 outlined in those two plans?
- 10 A. That's correct. We are just asking the
- 11 Company to track those investments, the performance
- of those investments, in a different way.
- 13 Q. Assuming the Commission would support the
- 14 CUB initiative to require and have workshops as you
- 15 talk about in your testimony, did you have in mind a
- 16 period of time over which these workshops would take
- 17 place?
- 18 A. You know, I didn't specifically,
- 19 Mr. Fitzhenry. I think it would have to be
- 20 relatively quickly. But given that there are so many
- 21 sort of pitfalls in the area, it might take a little
- 22 bit of time. So we weren't thinking about a specific

- 1 time frame because I think there are those two sort
- 2 of competing objectives that the Commission has to
- 3 balance with its own personal calendar -- or not
- 4 personal, the Commission's calendar.
- 5 Q. So let's say that we have the workshops and
- 6 the usual stakeholders would be involved. Then what
- 7 would happen?
- 8 A. I think there would be a report at the end
- 9 of that, and we laid that out. Lines 293 through the
- 10 end of my testimony, I think, identifies the process
- 11 that we had in mind.
- 12 Q. And who would prepare and file the report?
- 13 A. The Company would prepare the report,
- 14 detailing the methodology, the results from measuring
- 15 past performance and measuring new activities. There
- 16 would be a workshop to review the report, and then
- 17 the report would be filed with the Commission,
- 18 presumably with Ameren incorporating several of the
- 19 changes so we didn't have a contentious hearing.
- 20 O. Right. But what would happen if the report
- 21 only reflected what Ameren Illinois thought would be
- 22 appropriate for consideration of additional metrics

- 1 and was at issue with some of the other stakeholder
- 2 positions; then what would the Commission do?
- 3 A. I think that that report would come into
- 4 the -- and this is obviously just my thinking. But I
- 5 think that report would then come before the annual
- 6 proceedings that are envisioned by the Act.
- 7 Q. Annual proceedings, you mean the form of
- 8 the rate filings?
- 9 A. Now I am confusing myself, Mr. Fitzhenry.
- 10 I think that there is --
- 11 Q. That's my job.
- 12 A. Yeah, exactly. There is a true-up
- 13 mechanism. I think it is all part of the same
- 14 annual -- a single annual process to review the
- 15 annual filings of the company and then track them.
- 16 O. I won't beat around the bush. What I am
- 17 asking you to consider, what happens when we are one
- 18 or two years into the plan, let's say. There are
- 19 workshops, there is reports, but the Company has
- 20 already begun its investments. Do you see that as a
- 21 conflict in terms of the Company having already
- 22 proceeded down a certain path that hasn't been

- approved by the Commission; what happens then?
- 2 A. I don't know that there is necessarily a
- 3 conflict. If the Company is evaluating these metrics
- 4 from the beginning as we have laid out, which I think
- 5 they inherently will be, we are just asking for a
- 6 different way of reporting these metrics to the
- 7 Commission.
- 8 O. You are familiar with the ComEd Order
- 9 11-0772?
- 10 A. Yes.
- 11 Q. Okay. In that Order there was no defined
- 12 timetable by which these workshops would take place,
- 13 correct?
- 14 A. That is correct.
- Q. And there is no discussion about what would
- 16 happen if a report that is generated in those
- 17 workshops reflected only one party's views about
- 18 additional metrics, correct?
- 19 A. That is correct. I think the Commission
- 20 would strongly encourage everyone to work together.
- Q. Right. But even in the best efforts by the
- 22 parties to work together, it doesn't necessarily mean

- 1 that they are all going to come to the same
- 2 agreement?
- 3 A. That's correct, and it is unlikely.
- Q. Let me ask you to turn to page 7, please,
- 5 and just reference for your benefit lines 132 to 133.
- 6 And there you reiterate that the Commission should
- 7 track over time these additional metrics, right?
- 8 A. Yes.
- 9 Q. Now, in a previous answer you said the
- 10 Company should begin that from the get-go, correct?
- 11 A. Yes.
- 12 Q. So now are you saying that both the Company
- 13 and the Commission should be tracking these
- 14 additional methods?
- 15 A. I think that the Commission should require
- 16 Ameren to track them.
- 17 Q. Okay. Now --
- 18 A. Because I don't envision the Commission
- 19 hiring new staff just to track these measures. I
- 20 think it is a Company reporting function. That could
- 21 have been clearer for sure.
- Q. So, to be clear, lines 132 to 133 you mean

- 1 for the Company to track these additional metrics,
- 2 whatever they might be?
- 3 A. Yes.
- 4 Q. Now, lines 136 to 150 you talk about
- 5 potential benefits?
- A. Yes.
- 7 Q. Now, the easy question to you is, would you
- 8 agree with me that some of these potential benefits
- 9 are being addressed in some form or fashion in the
- 10 Company's Infrastructure Investment Plan and its
- 11 Advanced Metering Implementation Plan, correct?
- 12 A. Yeah, that's correct. I haven't done an
- 13 exhaustive inventory, but I think generally I would
- 14 agree with your statement.
- 15 Q. I mean, for example, Smart Metering, one of
- 16 the benefits we expect to realize are reduced
- 17 metering costs?
- 18 A. Yes. And as I said, I think we are just
- 19 asking the Company to track these in a different way
- 20 so it is more explicit and it is clearer to the
- 21 Commission and all the stakeholders. Because I do
- 22 hope the Company is focussed on these goals. That's

- what the General Assembly intended.
- 2 JUDGE ALBERS: Okay. There is no question
- 3 pending.
- 4 BY MR. FITZHENRY: Does he help you?
- 5 Q. Okay. Let's turn to page 8, lines 163
- 6 through 165. Again, this is like the previous
- 7 question I asked where you see one of the benefits as
- 8 empowering customers to control their energy usage.
- 9 And wouldn't you expect that one of the benefits of
- 10 Smart Grid would be to, in part, empower customers to
- 11 control their energy usage?
- 12 A. It could be.
- Q. Why wouldn't it be?
- 14 A. If the data is not presented in a format
- 15 that the customers actually see it as valuable to
- 16 their decision-making process in their daily lives,
- 17 it wouldn't have an effect. So it is a gray line.
- 18 Q. Well -- okay, I will move on.
- I noticed that in your testimony, too,
- 20 you refer to this NIST Interoperability Standards?
- 21 A. Yes, the National Institute of Standards
- 22 and Technology.

- 1 Q. Right. Now, I am going to approach the
- 2 witness again and first show him what I will state
- 3 for identification is the Company's AMI plan, and
- 4 just look at page 25 and 26. I have extra copies
- 5 here.
- A. Yes.
- 7 Q. Not too many.
- 8 MS. MUNSCH: Can you give me the page number
- 9 again?
- 10 Q. 25. And I don't intend to introduce this
- 11 as an exhibit, but, you know, we talked before about
- 12 how it could be that some of the metrics, the
- 13 benefits, the issues that you see coming out of the
- 14 metrics plan might be addressed in one or more of the
- 15 Company's other filings, the Infrastructure
- 16 Improvement Plan or the AMI plan. And just allowing
- 17 you to glance over a couple pages of the AMI plan,
- 18 you see there that the Company has at least tried to
- 19 embrace the NIST standards and has a position about
- 20 how best to interface the data that you just
- 21 mentioned in your prior answer?
- 22 A. Yes.

- 1 MR. FITZHENRY: Okay, good. Thank you. That's
- 2 all we have. Thank you, Mr. Thomas.
- 3 THE WITNESS: Thank you.
- 4 JUDGE ALBERS: Anyone else have any questions
- 5 for Mr. Thomas?
- 6 (No response.)
- 7 Do you have any redirect?
- 8 MS. MUNSCH: One quick moment, if you could,
- 9 please?
- 10 JUDGE ALBERS: Sure.
- 11 (Whereupon the hearing was in a
- 12 short recess.)
- 13 MS. MUNSCH: Your Honors, we do not have any
- 14 redirect. So at this time we would like to move for
- 15 the admission of CUB Exhibits 1.0.
- 16 JUDGE ALBERS: And 1.1?
- 17 MS. MUNSCH: Thank you, yes. My co-counsel
- 18 reminded me 1.1 as well, which I believe is the
- 19 docket summary of qualification of Mr. Thomas filed
- 20 on e-Docket the same time, March 19.
- JUDGE ALBERS: Any objections?
- MR. FITZHENRY: No objections.

- 1 JUDGE ALBERS: Hearing none, then CUB Exhibits
- 2 1.0 and 1.1 are admitted.
- 3 (Whereupon CUB Exhibits 1.0 and
- 4 1.1 were admitted into
- 5 evidence.)
- 6 JUDGE ALBERS: Thank you, Mr. Thomas.
- 7 (Witness excused.)
- 8 Okay. I think that takes care of all
- 9 our witnesses. So I think the only outstanding
- 10 exhibit is the Ameren Exhibit 3.1 which is
- 11 Mr. Keating's affidavit. I don't think we
- 12 constructed any other ones.
- 13 After today, we have got initial
- 14 briefs due on April 17. There are no reply briefs in
- 15 the schedule.
- 16 Is there any reason anybody can think
- 17 of to keep the record open?
- 18 MR. FITZHENRY: No, but for the affidavit.
- 19 JUDGE ALBERS: Right. I think we have
- 20 identified that and admitted it.
- 21 So all right. Is there anything else?
- MR. FITZHENRY: You want the briefs in Word?

1	JUDGE ALBERS: Please.
2	Anything else for today then?
3	MR. FITZHENRY: Thank you.
4	MS. MUNSCH: Thank you.
5	JUDGE ALBERS: Thank you, all. And with that I
6	mark the record heard and taken.
7	HEARD AND TAKEN
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